

Happy Smile Club (HSC) Program

We are delighted to introduce our reward program to you – the Happy Smile Club (HSC)! All patients and family who have received services from Simplybraces or ACA00 will automatically become a member of the **Happy Smile Club**. As a HSC member, you will receive exclusive and useful orthodontic and dental care information from time to time.

How It Works

- Share your happy smile experiences at Simplybraces/ACA00 with your friend(s) and refer your friend(s) to Dr. Gareth Ho for orthodontic service.
- Your friend will get a 10% discount off their First Consultation Fee.
- You will receive a souvenir from us if your friend chooses our service.
- You can refer your friend using our online form (can be found from www.simplybraces.com or www.acao0.com.au) or continue to use the Happy Smile Card which is available at our reception desk.
- If you use the Online Referral Form, your friend will receive an invitation by email. **Sample email:**

"Hello [Recipient],

I would like to recommend this Orthodontic Clinic to you.

{Free text}

Have a look at their website. You may find it useful. The address is <http://www.simplybraces.com> . Please contact the clinic to arrange a Consultation within 7 days after you receive this email. Please mention this email and you may get 10% discount off the First Consultation fee.

Regards,

"Referrer name and email"



Who is Eligible?

All of our previous and existing patients and their family members are eligible to participate in the HSC Program.

The Reward

- Each patient referred by you will bring you a souvenir*.
- Reward will be processed on 31-May and 30-Nov each year.
- You will receive the souvenir before 30-June and 31-December each year.

*Conditions apply:

- The new patient has attended the Full Consultation appointment.
- We have received your referral online or Happy Smile Card issued by you.
- You or your family member(s) have received orthodontic treatment (excluding Consultation) from Dr. Gareth Ho.

Happy Smiling!

Disclaimer

We reserve the right at any time to change the terms and conditions of the Happy Smile Club program including the value of the rewards, and to terminate the program.

Confidentiality: The information provided by you will be kept strictly confidential and will not be made available to any person or company outside of Simplybraces or ACA00 for any purpose.